

# MartinCollege

OF BUSINESS, TECHNOLOGY & DESIGN



2010 FEES AND START DATES  
INTERNATIONAL STUDENTS

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MANAGEMENT  
MARKETING  
BUSINESS  
EVENT MANAGEMENT  
TOURISM  
INFORMATION TECHNOLOGY  
GRAPHIC DESIGN

> [MARTINCOLLEGE.EDU.AU](http://MARTINCOLLEGE.EDU.AU)

# TERMS & CONDITIONS

I (which expression includes the parent/guardian who has signed this contract) hereby apply to enrol in the course commencing at the campus indicated on the Application for Admission form ('the Application'). I agree that on acceptance of the Application by Martin College ('the College'), and my subsequent receipt and return of the Acceptance of Offer ('the Offer'), the Offer will become the Contract of Enrolment ('the Contract') and further I agree to abide by the following terms and conditions of enrolment:

1. I agree that it is a condition of my enrolment that I achieve satisfactory academic progress throughout my course at a rate that will enable me to complete the course in the nominated duration.
2. I agree that I am required to use my best endeavours to meet the requirements of the course selected and to abide by the rules and regulations of the College. I understand that if I breach any of the College's rules or my behaviour is deemed unacceptable by the College, my enrolment may be cancelled and I may not be entitled to any refund of the tuition fees or other charges paid to the College under the Contract. (Information on the College's policies, rules and regulations is located on the website [martincollege.edu.au](http://martincollege.edu.au).)
3. I agree that all lessons and any related material supplied by the College are copyright, remain the property of the College and must be returned to the College on completion of the course. I understand that any unauthorised copying may constitute a breach of the Copyright Act 1968 (as amended).
4. I agree that I am responsible for my own books, equipment and personal items and I hereby release, indemnify and hold harmless the College against all liability and claims for any loss or damage to such items, howsoever caused.
5. I agree that I may be required, and permission is hereby granted, to attend organised College excursions and activities as part of the course.
6. I agree that the College is hereby authorised to obtain medical treatment for myself should such action be deemed necessary by the College or a staff member acting on behalf of the College. I agree to indemnify and hold harmless the College and its staff for any expense, loss, damage or liability of whatsoever nature or howsoever occasioned as a result of authorising and arranging such emergency medical treatment.
7. I agree to pay the tuition fees and other charges applicable for my course on the due dates and acknowledge and agree that tuition fees may alter from time to time. I understand that a late payment fee of AU\$100 per month is payable on accounts which remain unpaid 14 days after the due date for payment. I also understand that failure to pay my tuition fees may result in my course being cancelled.
8. I understand that if after commencing the course, I discontinue my program before completion, I may remain liable to pay the full course tuition fees and any expenses, costs or disbursements incurred by the College in recovering any outstanding monies, including debt collection agency fees and solicitors' costs.
9. Course fees do not include the cost of text books; I agree to purchase these where required by the College.
10. I understand that transfer between campuses of the College will only be possible if approved in advance by the relevant Campus Directors, and that extra fees may apply.
11. I agree to advise the College of any change of my address while I am enrolled in any course.

12. I acknowledge that I have read and understood the Student Grievance Policy outlined in this brochure and on the website [martincollege.edu.au](http://martincollege.edu.au)
13. I hereby acknowledge that I have read, understood and agree to the terms of the Cancellation and Refund Policy outlined in this brochure and on the website at [martincollege.edu.au](http://martincollege.edu.au)
14. I confirm that the terms and conditions have been explained to me and understand that any variation of those stated terms and conditions of the Contract must be provided in writing and be signed by an authorised officer of the College.

## CANCELLATION AND REFUND POLICY – INTERNATIONAL STUDENTS

1. All notifications of withdrawal from a course or requests for refunds must be made in writing to the Campus Director.
2. Enrolment fees are non-refundable.
3. The College agrees to refund within 4 weeks and without deduction, all tuition fees paid where the student produces certified evidence that the application made by the student for a student visa has been rejected by the Australian Immigration authorities.
4. Where a student's course of study is terminated for a serious breach of the College rules or a breach of visa conditions there will be no refund of any monies paid.
5. The College agrees to refund within 4 weeks of the receipt of written notice of cancellation by the student (or parent or guardian if the student is under 18 years of age), tuition fees paid by or on behalf of the student less the amounts to be retained as agreed and as detailed below:
  - a) If written notice is received 4 weeks or more before the date of course commencement, then a non-refundable amount equivalent to 30% of the tuition fee shall be applicable to all enrolments.
  - b) If written notice is received less than 4 weeks before the date of course commencement, then a non-refundable amount equivalent to 50% of the tuition fee shall be applicable to all enrolments.
  - c) If written notice is received on or after the date of course commencement, there will be no refund of any monies paid unless the Campus Director deems that exceptional circumstances apply.
  - d) Fees may also be payable under Clause 8 of the Terms and Conditions.
6. In the event that the College is unable to deliver your course in full, you will be offered a refund of all the course money you have paid to date less the total of the prescribed amounts relating to Martin College expenses incurred by you for the course before the default day. The refund will be paid to you within 2 weeks of the day on which the course ceased being provided. Alternatively, you may be offered enrolment in a suitable alternative course by the College at no extra cost to you. You have the right to choose whether you would prefer a full refund of course fees, or to accept a place in another course. If you choose placement in another course, the College will ask you to sign a document to indicate that you accept the placement.

If the College is unable to provide a refund or place you in an alternative course our Tuition Assurance Scheme (TAS) provider will place you in a suitable alternative course at no extra cost to you. Finally, if our TAS provider cannot place you in a suitable alternative course, the ESOS Assurance Fund Manager will attempt to place you in a suitable alternative course or, if this is not possible, you will be eligible for a refund as calculated by the Fund Manager.

7. If you fail to meet the Martin College progression rules and are not permitted by Martin College to maintain enrolment in your course you will be eligible for a refund of the amount of course fees paid in advance of the date of notification of exclusion from Martin College.

## 8. Homestay/Lodge Refunds (All Campuses)

I understand that if:

a) I cancel my accommodation less than 7 days before arrival, I will be charged the Accommodation/Homestay Placement Fee (if applicable), plus a cancellation fee equivalent to 1 week of accommodation.

b) I cancel my accommodation after arrival, 4 weeks of notice is required; any accommodation fees in excess of the notice period will be refunded less a 10% cancellation fee.

9. This agreement, and the availability of complaints and appeals processes, does not remove the right of the student to take action under Australia's consumer protection laws.

## OVERSEAS STUDENT HEALTH COVER (OSHC) REFUND POLICY

If the applicant has not arrived in Australia, the College will refund the OSHC directly. If the applicant has arrived in Australia and is:

- a) discontinuing studies and returning home;
- b) transferring to another provider; or
- c) no longer on a student visa,

then OSHC Worldcare will organise the refund.

Refunds are processed on a pro-rata monthly basis. Refund application forms are available on the OSHC Worldcare website at [www.oshcworldcare.com.au](http://www.oshcworldcare.com.au)

## AIRPORT PICK UPS REFUND POLICY

For cancellations less than 48 hours before arrival, no refund will apply.

However, if when a student arrives at the airport, the Airport Pick Up service provider cannot be located, the student should contact the 24-hour phone number provided. In such circumstances, the College agrees that if the student has advised our emergency contact that he/she has not been met at the Airport, and alternative arrangements have not been made, then a full refund of this service fee will apply.

## CANCELLATION AND REFUND POLICY – DOMESTIC STUDENTS

Australian domestic students should refer to the Martin College website for terms and conditions applicable to domestic students.

## STUDENT GRIEVANCE POLICY

### – ALL STUDENTS

In the event of a dispute between an individual student and the College, internal procedures are in place to facilitate the resolution of the dispute. If the student remains dissatisfied with the outcome, they may seek independent external mediation through the ACPET External Students Appeals Service.

#### A summary of the internal grievance procedures

##### 1. Code of Conduct, Attendance and Discipline

Students are expected to abide by the terms and conditions of enrolment and the published rules and code of conduct of the College. Disciplinary procedures will be applied in the event of a breach of these rules. All staff members are expected to apply the College's policy and rules fairly and without favour, but if a student considers that this has not occurred, the student may refer the matter to the Campus Grievance Counsellor. The complaint may either be dealt with by that person, or referred to the Campus Director for resolution. The decision will be conveyed in writing to the parties. If either the action taken or the outcome does not satisfy the student, he/she may write to the Managing Director, who will in turn convey a decision in writing to the student.

##### 2. Service and Academic Programs

In the event of a student complaint concerning the quality of the service or teaching provided by the College, the student will report the matter to Campus Grievance Counsellor. The complaint may either be dealt with by that person, or referred to the Campus Director for resolution. The decision will be conveyed in writing to the parties. If either the action taken or the outcome does not satisfy the student, he/she may write to the Managing Director, who will in turn convey a decision in writing to the student.

##### 3. Contractual and Financial Issues

Matters relating to the interpretation of the Contract, or the payment or refund of moneys, are stated clearly within this document. Any queries relating to course fees and other charges payable to the College (or refunds) will initially be dealt with by the College Finance and Administration staff. If the student is dissatisfied with the decision, the matter will be referred to the Campus Director. If either the action taken or the outcome does not satisfy the student, he/she may write to the Finance Director, who will in turn convey a decision in writing to the student.

This agreement, and the availability of complaints and appeals processes, does not remove the right of the student to take action under Australia's consumer protection laws. Additionally, students can access independent dispute resolution services through the relevant Australian State Education Authority responsible for approving providers to offer courses to overseas students. For example, students in Queensland who are concerned about the conduct of a provider may contact officers of the Queensland Department of Education and Training. The chief executive of that department has power under the Education (Overseas Students) Act to investigate, suspend or cancel the registration of a provider or a course within that state.

## CREDIT CARD PAYMENTS

Payment made by credit cards (Visa, MasterCard and American Express) will attract a 2% surcharge. This surcharge will be waived if all fees are paid in full before the commencement date of the student's course.

## PUBLICITY

Students and their parents or guardians agree that the student's photo, video footage, details and achievements may be used for promotional purposes without written consent or notification. If you do not agree, please contact the College in writing.

## CHANGES TO ARRANGEMENTS

### – ALL STUDENTS

After course commencement, the College reserves the right to charge an Adjustment Fee of AU\$150 each time course or accommodation details are changed after a place has been confirmed. This fee will not apply to upgraded or extended courses.

## SERVICES

The College reserves the right to change the particulars of the services, including changes to prices, courses, facilities and dates of programs where circumstances beyond the College's control necessitate such changes or where the level of enrolments does not reach the minimum numbers required to operate a course viably.

## LIABILITY

Martin College and its staff and representatives will not be liable for loss, damage or injury to persons or property howsoever caused, except where liability is expressly imposed by law. Martin College will not be liable in the event that any service contracted to be supplied by Martin College becomes impossible to supply for any reason or any cause outside the control of Martin College.

## EDUCATION SERVICES FOR OVERSEAS STUDENTS FRAMEWORK

Australia has a reputation as a safe, progressive and dynamic place to study. We maintain this reputation by providing quality education delivered in accordance with the ESOS framework which is the consumer protection specifically developed for overseas students. A description of the ESOS framework is available electronically at [aei.dest.gov.au/AEI/ESOS/QuickInfo/ESOS\\_FrameWork\\_.pdf](http://aei.dest.gov.au/AEI/ESOS/QuickInfo/ESOS_FrameWork_.pdf)

Please note that information is collected by the College during each student's enrolment in order to meet its obligations under the ESOS framework. This is to ensure students' compliance with the conditions of their visas and their obligations under Australian immigration laws generally. The authority to collect this information is contained in the ESOS framework.

Information collected about each student during enrolment can be provided, in certain circumstances, to the Australian Government and designated authorities and, if relevant, the Tuition Assurance Scheme and the ESOS Assurance Fund Manager. In other instances information collected during enrolment can be disclosed without the student's consent where authorised or required by law.

## INTERNATIONAL STUDENTS APPLICATION FOR ADMISSION

> MARTINCOLLEGE.EDU.AU



Please print clearly in English and in BLOCK letters. Tick boxes where appropriate.

### PERSONAL INFORMATION

#### The Student

Family Name		Given Names	
Male <input type="checkbox"/>	Female <input type="checkbox"/>	Age	Date of Birth (day/month/year)
Home Address			
City	Code	Country	
Home Telephone	Mobile	Fax	
Email	<input type="text"/>	<input type="text"/>	<input type="text"/>

#### Country of Residence

Nationality	Country of Birth
Are you a Citizen or Permanent Resident of Australia? Yes <input type="checkbox"/> No <input type="checkbox"/>	

### PARENT/GUARDIAN DETAILS (IF UNDER 18)

Name	Relationship to Student	
Home Address		
City	Code	Country
Home Telephone	Mobile	
Business Telephone	Fax	
Email	<input type="text"/>	<input type="text"/>

### COURSE SELECTION

Location	Brisbane <input type="checkbox"/>	Gold Coast <input type="checkbox"/>	Sydney <input type="checkbox"/>	Start Date (day/month/year)
Course 1 (e.g. Certificate IV in Business)	Length			
Course 2 (e.g. Diploma of Management)	Length			
Course 3 (e.g. Advanced Diploma of Management)	Length			

### PREVIOUS EDUCATION

Please attach certified copies of all academic transcripts or reports (translated into English)

Name of Qualification	Year Awarded
Name of School/College/University	Country/State
If you are currently completing a qualification, please indicate when you expect to complete this study (month/year)	



## INTERNATIONAL STUDENTS ONLY

### English Language Proficiency

Please provide evidence of your English language qualification

IELTS (score)	TOEFL (score)	Other (score)
Completion of Study Group English test (score)		Recommended weeks of English

### Passport Details

Passport Number	Passport Expiry Date
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### Visa Details

Do you have a current Australian Visa? Yes  No  If Yes, please provide a copy of your Visa.

Visa Type	Visa Number
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### OSHC DETAILS (IF APPLICABLE)

Are you currently enrolled in another institution in Australia? Yes  No  If yes, please provide a Letter of Release.

OSHC Membership Number	OSHC Expiry Date
Name of Institution	Full duration of course/s <input type="checkbox"/> 12 Months <input type="checkbox"/> Single <input type="checkbox"/> Family <input type="checkbox"/>

Martin College will organise oshc for the duration of your entire Martin College program. If you elect 12 months only, and your course/s is longer than that, you are responsible for ensuring OSHC after the first 12 months and for the rest of the term of your program. For further information please visit the website [martincollege.edu.au](http://martincollege.edu.au).

### ACCOMMODATION

Do you require assistance with accommodation? Yes  No  What type of accommodation do you require?

Length of stay (weeks)	Homestay: Single <input type="checkbox"/> Student Hostel: Single <input type="checkbox"/> Twin share <input type="checkbox"/>
Accommodation start date	Other <input type="checkbox"/> (nominate preferred type)

### AIRPORT PICK UP AND TRANSFER

Do you require airport pick up and transfer? Yes  No

(Flight details including date, time and flight number should be sent to the International Admissions Centre as soon as possible to arrange the airport collection.)

### DECLARATION TO BE SIGNED BY THE STUDENT AND PARENT OR LEGAL GUARDIAN

- » I have read, understood and agree to be bound by the Terms and Conditions as stated in this document
- » I have read the Cancellation, Refund and Grievances Policies and agree to abide by these policies
- » I hereby declare that the information supplied by me is true and correct
- » I agree to pay all fees owing and by the due date

Martin College is bound by the National Privacy Act, Principles and Guidelines of the Commonwealth of Australia. We collect and use any personal information you provide to us in accordance with those Principles and Guidelines. The type of information we collect, the use we make of the information and the disclosure of that information without your prior approval is set out in our detailed Privacy Policy which can be found at [martincollege.edu.au](http://martincollege.edu.au). By signing this application, you acknowledge you have read the Statement and our Privacy Policy and consent to the use and disclosure of your personal information as set out in our Privacy Policy.

Signed (Student)	Date
Signed (Parent, Legal Guardian*)	Date

\*if applicant is under the age of 18

### APPLICATION CHECKLIST. CHECK THAT YOU HAVE

- Completed all sections of the Application for Admission form
- Read and understood the Terms and Conditions, and the Cancellation, Refund and Grievances Policies
- Included a detailed résumé (if you are a mature age applicant)
- Attached certified copies of your academic qualifications (translated into English)
- Attached evidence of English language proficiency (international students only)
- Included a copy of your passport, visa or birth certificate if required

### NOTE

1. Information provided may be made available to Commonwealth and State agencies and the Fund Manager of the ESOS Assurance Fund, pursuant to obligations under the ESOS Act 2000 and The National Code 2007
2. Any school-aged dependants accompanying overseas students to Australia will be required to pay full fees if they are enrolled in either a government or non-government school

#### Please send your application to

International Admissions Centre  
Level 8, 97-99 Bathurst Street  
Sydney NSW 2000, AUSTRALIA  
T +61 2 8263 1888  
F +61 2 9267 0531

*Completed application forms*

# INTERNATIONAL STUDENTS 2010 FEES AND START DATES

> [MARTINCOLLEGE.EDU.AU](http://MARTINCOLLEGE.EDU.AU)



FOR A FULL LIST OF FEES, PLEASE VISIT: [MARTINCOLLEGE.EDU.AU](http://MARTINCOLLEGE.EDU.AU)

## BUSINESS AND MANAGEMENT

Courses	Location	2010 Start dates*	Mid Year Break	Christmas Break	Length	Fees (AU\$)
Martin College University pathway Advanced Diploma of Management (Package of Cert IV in Bus, Dip of Bus and Adv Dip of Man)	B, GC, S	11 Jan, 15 Feb, 22 Mar, 27 Apr, 31 May, 12 Jul, 16 Aug, 20 Sep, 25 Oct, 29 Nov	3 – 11 Jul 10	18 Dec – 3 Jan 11	50 weeks	\$13,795
Martin College Advanced Diploma of Management available to Dip holders or people with previous work experience	B, GC, S	11 Jan, 15 Feb, 22 Mar, 27 Apr, 31 May, 12 Jul, 16 Aug, 20 Sep, 25 Oct, 29 Nov	3 – 11 Jul 10	18 Dec – 3 Jan 11	20 weeks	\$5,955
Diploma of Business	B, GC	11 Jan, 15 Feb, 22 Mar, 27 Apr, 31 May, 12 Jul, 16 Aug, 20 Sep, 25 Oct, 29 Nov	3 – 11 Jul 10	18 Dec – 3 Jan 11	20 weeks	\$5,955
Certificate IV in Business	B, GC, S	11 Jan, 15 Feb, 22 Mar, 27 Apr, 31 May, 12 Jul, 16 Aug, 20 Sep, 25 Oct, 29 Nov	3 – 11 Jul 10	18 Dec – 3 Jan 11	15 weeks	\$4,465

## MARKETING

Courses	Location	2010 Start dates*	Mid Year Break	Christmas Break	Length	Fees (AU\$)
Diploma of Marketing	B, S	15 Feb, 22 Mar, 27 Apr, 31 May	3 – 11 Jul 10	18 Dec – 3 Jan 11	15 weeks	\$4,465
	GC	22 Mar				
Diploma of Marketing	B, GC	12 Jul, 16 Aug, 20 Sep, 25 Oct, 29 Nov	3 – 11 Jul 10	18 Dec – 3 Jan 11	20 weeks	\$5,955

## EVENT MANAGEMENT

Courses	Location	2010 Start dates*	Mid Year Break	Christmas Break	Length	Fees (AU\$)
Martin College Diploma of Events (Package of Cert III in Events and Dip of Events)	B, GC, S	15 Feb, 22 Mar, 16 Aug, 20 Sep	3 – 11 Jul 10	18 Dec – 3 Jan 11	45 weeks	\$12,385
Diploma of Events available to people with relevant work experience	B, GC, S	15 Feb, 22 Mar, 31 May, 12 Jul, 29 Nov	3 – 11 Jul 10	18 Dec – 3 Jan 11	35 weeks	\$9,630
Certificate III in Events	B, GC, S	15 Feb, 22 Mar, 16 Aug, 20 Sep	3 – 11 Jul 10	18 Dec – 3 Jan 11	15 weeks	\$4,465

## TRAVEL AND TOURISM

Courses	Location	2010 Start dates*	Mid Year Break	Christmas Break	Length	Fees (AU\$)
Martin College Diploma of Tourism	B, S	15 Feb, 22 Mar, 12 Jul, 16 Aug, 20 Sep	3 – 11 Jul 10	18 Dec – 3 Jan 11	45 weeks	\$12,385
Certificate III in Tourism (Retail Travel Sales)	B, S	15 Feb, 22 Mar, 12 Jul, 16 Aug, 20 Sep	3 – 11 Jul 10	18 Dec – 3 Jan 11	25 weeks	\$8,245

## GRAPHIC DESIGN

Courses	Location	2010 Start dates*	Mid Year Break	Christmas Break	Length	Fees (AU\$)
Martin College Diploma of Graphic Design (Advertising & Multimedia) (Package of Cert IV in Design and Dip of Graphic Design)	B, S	15 Feb, 22 Mar, 12 Jul, 20 Sep	3 – 11 Jul 10	18 Dec – 3 Jan 11	50 weeks	\$15,655
Diploma of Graphic Design only available to people with a Cert IV in Design	B, S	22 Mar, 16 Aug, 20 Sep	3 – 11 Jul 10	18 Dec – 3 Jan 11	25 weeks	\$8,675
Certificate IV in Design	B, S	15 Feb, 22 Mar, 12 Jul, 20 Sep	3 – 11 Jul 10	18 Dec – 3 Jan 11	25 weeks	\$8,675

## INFORMATION TECHNOLOGY

Courses	Location	2010 Start dates*	Mid Year Break	Christmas Break	Length	Fees (AU\$)
Martin College Diploma of Information Technology (Systems Administration)	B, GC, S	15 Feb, 22 Mar, 12 Jul, 16 Aug, 29 Nov	3 – 11 Jul 10	18 Dec – 3 Jan 11	45 weeks	\$14,925
Certificate III in Information Technology	B, GC, S	15 Feb, 22 Mar, 12 Jul, 16 Aug, 29 Nov	3 – 11 Jul 10	18 Dec – 3 Jan 11	20 weeks	\$7,105

B = Brisbane GC = Gold Coast S = Sydney

\*Orientation Day: Every start date